Dear Resident,

Welcome to the communities of inner North West Leeds. You are joining an established community of not just other students, but families, retired people and professionals. We want to take this opportunity to tell you how to make the most of your time whilst living in Leeds and help you get accustomed to your responsibilities as a resident.

Whilst you are studying here in Leeds you will make some great friends and have some great experiences, and rightly so. It is, however, important to note that you are now part of a much larger community with very different needs and lifestyles to your own.

Get to Know Your Neighbour
Your neighbours may be able to keep an eye on your house whilst you’re away, help with getting to know about living in your area and ensure that you can communicate if any problems arise during the year, such as getting a little too noisy.

Get Involved in Your Area
Meet new people in your area and make a contribution to the community by volunteering through a volunteering programme at your universality or student union, including working in local schools, supporting the elderly, conservation work in local parks and much more.

As a resident of Leeds you are eligible to vote for the councillors that represent your area. The councillors you elect have a real impact on the services you receive as a student, including policing, landlord accreditation and recycling & waste, so it’s really important to use your vote.

Stay Safe and Secure
Like all other University towns and cities, Leeds has its fair share of burglary, but there is plenty that you can do to protect yourself and your property. With darker evenings we see an increase in burglary, so it is important that you do all that you can to ensure that you are not vulnerable to crime.

- Half of burglaries take place through insecure properties. Ensure all windows and doors are locked at all times – even when you are in, this includes first floor and even second floor windows. Keep your valuables out of sight when not in use.
- Register your electrical items on immobilise.com, the free national property register. Every week over 250 stolen items are returned to their owners using the register. When you leave your house at night give the impression someone is still in and leave a light on or use a timer switch. Also, try to avoid leaving the house in one big group, as this is an obvious way to advertise your empty home to opportunist burglars.
- When walking around at night, stick to well-lit and busy streets and try to walk home in a group. Avoid using your phone or ipod outside at night - this will prevent you from becoming a glowing target.

Manage Your Waste
To keep your street clean and rodent free, and avoid getting a fine from Leeds City Council, ensure you manage your waste.

- Know when your bin collection days are. Visit leeds.gov.uk/residents/Pages/Check-your-bin-day.aspx
- Wheelie bins and any additional rubbish bags should be left on the street before 7:00 a.m. on the day of your collection only and returned to your garden or bin yard once they have been emptied. Your wheelie bins must be put away between collections, if it is left on the street all the time you may get a fine.
In Leeds, green bins are for recycling only. This includes paper, cardboard, cans, tins, and plastics, but check the numbers on plastic packaging as Leeds only collect 1,2&4. This is typically plastics which contain drinks and food, plastic bags, butter and yogurt tubs.

Use recycle points in your area for food waste, glass or garden waste. Visit the Leave Leeds Tidy webpage’s at leaveleedstidy.com/ for additional information about everything waste, recycling and reuse related.

Join the Binitwinit campaign for the chance to win gig tickets and other goodies at facebook.com/binitwinit

### Thinking of Having a Party?
If you are thinking of inviting your friends over, spare a thought for those living next door who may be up at 7am to go to work or school.

The universities routinely receive complaints about noise and parties and may take action should you behave in a way which persistently causes distress to your neighbours.

Leeds City Council have legal powers to take action against perpetrators of noise, which could ultimately result in a criminal conviction, the confiscation of equipment and a fine of up to £5000.

- Stick to weekends to hold parties and keep the noise to a reasonable level.
- Call around to your neighbours in advance to let them know you are having friends over and negotiate a time that the party will finish.
- Consider giving your neighbours a mobile number to call if things get a little too loud. Limit noise by keeping doors and windows closed and remain indoors.
- When you return home late after an evening out close doors quietly, remove shoes and try to keep any conversations until you enter your house. Also, ask your friends to be quiet when making their way home.

Please use the contact details below to report any issues with antisocial behaviour, crime, waste or noise that you may be experiencing.

Enjoy your time in Leeds.

### Useful Contacts

**West Yorkshire Police**  
For Non-Emergencies  
Woodhouse Lane Neighbourhood Policing Team  
**0113 241 4950**

**Anti Social Behaviour Unit**  
**0113 2224402**

**Noise Nuisance**  
To report noise nuisance during day time  
To report noise nuisance during the night  
**0113 2224406**  
**0113 3950143**

**Leeds City Services**  
To report graffiti, rubbish removal, needles, missing wheelie bins or missed bin collections.  
**0113 2224406**

**Leeds Universities and Colleges Neighbourhood Helpline**  
0113 3431064(24 hour voicemail)  
nighbourhood.helpline@leeds.ac.uk