

From: Freedom of Information

Sent: 17 December 2020 15:46

To:

Subject: Freedom of Information Response (Our Ref: K/20/443)

Dear

Freedom of Information Response (Our Ref: K/20/443)

Thank you for your clarified Freedom of Information (FOI) request dated 24 November 2020, reference K/20/443.

Your original request read:

1. "Current average waiting time, in days, for an initial appointment with the counselling services at your university (if an average is not available please provide an estimate) and current average waiting time, in days, between appointments for the counselling service at your university (if an average is not available please provide an estimate)
2. Number of wellbeing and mental health support staff employed by the university for the academic year 2019/2020
3. Number of wellbeing and mental health support staff employed by the university for the academic year 2020/2020
4. Number of wellbeing and mental health support staff furloughed or made redundant between the beginning of the academic year 2019/20 and current day (30th Oct 2020)"

Your clarification email read:

"Just student counselling please."

The University of Leeds holds this information.

- 1. Current average waiting time, in days, for an initial appointment with the counselling services at your university (if an average is not available please provide an estimate) and current average waiting time, in days, between appointments for the counselling service at your university (if an average is not available please provide an estimate)**

No students are currently waiting to see a counsellor.

We do not record the average waiting time between appointments. There is no business need for us to record this information. We would also highlight that some students may elect to have longer gaps between appointments than others, due to personal commitments, their own preferences and other factors. As such, the gap between appointments is not necessarily reflective of service levels or capacity.

- 2. Number of wellbeing and mental health support staff employed by the university for the academic year 2019/2020**

In 2019/20, a total of 30 (14.55 FTE clinical) members of staff were employed in our Student Counselling and Wellbeing service.

3. Number of wellbeing and mental health support staff employed by the university for the academic year 2020/2020

We believe this question should refer to the 2020/21 academic year (rather than 2020/20). For 2020/21, a total of 27 (15.2 FTE clinical) members of staff are employed in our Student Counselling and Wellbeing service, not including roles which are currently vacant.

4. Number of wellbeing and mental health support staff furloughed or made redundant between the beginning of the academic year 2019/20 and current day (30th Oct 2020)

No Student Counselling and Wellbeing staff have been made redundant or furloughed.

We hope this information is helpful. If you have any questions about this email, however, please do not hesitate to contact us on foi@leeds.ac.uk

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you can request an Internal Review. Requests for Internal Review should be made in writing using the following contact information:

Post: Mr D Wardle
Deputy Secretary
The University of Leeds
Leeds
LS2 9JT

Email: foi@leeds.ac.uk

Requests for Internal Review should be submitted within 40 working days of receiving the University's response to your request. Further information about how the University manages Freedom of Information requests and about our complaints procedure is also available on our website (www.leeds.ac.uk).

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the review/complaints procedure provided by the University. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Kind regards

Chloe Wilkins
Freedom of Information Officer

Secretariat
University of Leeds