

What to do if you're ill at university

Being ill when you're away from home can be tough. Make sure you know what to do, who to call and how to let the University know.

In case of:



A serious accident or life-threatening emergency

Go to the Accident and Emergency Department of your local hospital or call **999** for an ambulance. The nearest A&Es to the University are:

- **Leeds General Infirmary, LS2 9DA**
- **St James's University Hospital, LS8 5ER**



Minor Health Problems like colds, sore throat or dry skin

Visit a pharmacy (chemist) to get advice on minor health problems, buy treatments and over the counter medicines.

- **Leeds Student Pharmacy**
0113 2469988 – Woodhouse Lane, LS3 9HB
- **Brudenell Road Pharmacy**
0113 2785831 – Brudenell Road, LS6 1EG



Urgent but not life-threatening conditions

Walk-in / urgent treatment centres are for anyone who needs to see a doctor or nurse urgently but is not in a life-threatening condition e.g., minor burns and scalds, skin infections, urine infections, sprains, and strains.

- Open every day from 8am - 11pm
- You must call 111 before attending an urgent treatment centre. You will be given a remote consultation and then informed when to attend to maintain social distancing.
- **St George's Urgent Treatment Centre, LS10 4UZ**
- **Wharfedale Urgent Treatment Centre, LS21 2LY**



Non-emergency health problems

Visit your GP or phone **111** for advice

- Student Medical Practice
- University students who live in university accommodation or private accommodation can join the practice by registering online or by post.
- Use the e-consult service to get advice and treatment by the end of the next working day.

4 Blenheim Walk, Leeds, LS2 9AE
0113 295 4488

www.leedsstudentmedicalpractice.co.uk

- Hyde Park Surgery 0113 200 1090



Problems with your teeth

- Dental emergency – ring **111** for advice
- NHS treatment – find a local dentist taking new NHS patients or ring **111** and speak to an advisor
www.nhs.uk/service-search/find-a-dentist
- You can also pay for private treatment



If you're absent due to illness

Any absences need to be certified and it is your responsibility to inform your school and faculty.

Up to 5 days

You must self-certify your illness through Minerva on your return

More than 5 days but less than 7 days

Complete an absence form online to inform your department. From Minerva, click the 'Access Student Services' icon in the toolbar in the top right. Once logged in to Student Services, click 'Student Services' on the menu and follow links to Absence Notification.

More than 7 days or missing an exam or assessment

You must request a letter from a doctor in the UK. It must be requested during your illness. Letters issued after the illness will not be accepted. You must inform your school and the exams team as soon as possible

- International Students – this letter will prove to the University and the immigration authorities that you have health circumstances which will be taken into account when assessing your progress

Long term illness

You can apply to either temporarily or permanently withdraw from the University on medical grounds. When you are well and can provide a doctor's medical certificate you will be able to resume your studies.

