

From: Freedom of Information

Sent: 12 May 2020 16:23

To:

Subject: Freedom of Information Response (Our Ref: K/20/182)

Dear

Freedom of Information Response (Our Ref: K/20/182)

Thank you for your Freedom of Information (FOI) request dated 30 April 2020, reference K/20/182.

Your request read:

“Could you please provide contact details for the heads of the University Pastoral Care/Student Wellbeing team”

The University of Leeds holds this information.

Contact details and responsibilities for our Student Education Service teams are available on our [Student Education Services Team web pages](#).

We hope this information is helpful. If you have any questions about this email, however, please do not hesitate to contact us on foi@leeds.ac.uk

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you can request an Internal Review. Requests for Internal Review should be made in writing using the following contact information:

Post: Mr D Wardle
Deputy Secretary
The University of Leeds
Leeds
LS2 9JT

Email: foi@leeds.ac.uk

Requests for Internal Review should be submitted within 40 working days of receiving the University's response to your request. Further information about how the University manages Freedom of Information requests and about our complaints procedure is also available on our website (www.leeds.ac.uk).

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the review/complaints procedure provided by the University. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Kind regards

Chloe Wilkins

Freedom of Information Officer

Secretariat

University of Leeds