

From: Freedom of Information

Sent: 09 October 2020 16:00

To:

Subject: Freedom of Information Response (Our Ref: K/20/364)

Dear

Freedom of Information Response (Our Ref: K/20/364)

Thank you for your Freedom of Information (FOI) request dated 18 September 2020, reference K/20/364.

Your request read:

“Telephony System

1. What is your current telephony system?
2. How many users of the telephony system?
3. When is the contract up for renewal?
4. Are you considering or interested in Microsoft Teams Voice (Direct Routing)?
5. The name (separately) and email address of the primary contact for this contract?
6. Current annual spend?

Mobile phone contracts

1. Who is your current mobile phone provider?
2. How many mobile connections?
3. When is the contract up for renewal?
4. How long do you contract for (24 or 36 months)?
5. The name (separately) and email address of the primary contact for this contract?
6. Current annual spend?

Crown Commercial Services frameworks

Do you procure through the Networks Services 2 framework? (RM3808 previously RM1045) If not, how do you procure mobiles and telecommunication services/solutions?”

The University of Leeds holds this information, which is disclosed below.

1. What is your current telephony system?

Unify High Path 4000.

2. How many users of the telephony system?

Approximately 9,500.

3. When is the contract up for renewal?

Rolling 12 months each December.

4. Are you considering or interested in Microsoft Teams Voice (Direct Routing)?

Considering

5. The name (separately) and email address of the primary contact for this contract?

Andrew Steel a.j.steel@leeds.ac.uk

6. Current annual spend?

£120k

1. Who is your current mobile phone provider?

O2 and Vodafone

2. How many mobile connections?

1126

3. When is the contract up for renewal?

O2 was renewed July 2020. The Vodafone is due for renewal in November 2020

4. How long do you contract for (24 or 36 months)?

24 months

5. The name (separately) and email address of the primary contact for this contract?

Colin Challinor – c.challinor@adm.leeds.ac.uk

6. Current annual spend?

£116,400

Do you procure through the Networks Services 2 framework? (RM3808 previously RM1045) If not, how do you procure mobiles and telecommunication services/solutions?

Yes we procure via CCS framework RM3808.

We hope this information is helpful. If you have any questions about this email, however, please do not hesitate to contact us on foi@leeds.ac.uk

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you can request an Internal Review. Requests for Internal Review should be made in writing using the following contact information:

Post: Mr D Wardle
Deputy Secretary
The University of Leeds
Leeds
LS2 9JT

Email: foi@leeds.ac.uk

Requests for Internal Review should be submitted within 40 working days of receiving the University's response to your request. Further information about how the University manages Freedom of Information requests and about our complaints procedure is also available on our website (www.leeds.ac.uk).

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the review/complaints procedure provided by the University. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Kind regards

Chloe Wilkins

Freedom of Information Officer

Secretariat

University of Leeds