Dear Applicant,

Freedom of Information request reference K/20/071

Thank you for your Freedom of Information (FOI) request dated 10 February 2020, reference K/20/071.

Your request read:

1. “Has the university experienced an attempted cyber-attack in 2019? Please answer yes or no.
2. How many attempted cyber-attacks has the university experienced in the last five years, please break this down by year (2019, 2018, 2017, 2016, 2015)?
3. How many cyber-attacks has the university experienced in the last five year that resulted in a loss of data, research or money, please break this down by year (2019, 2018, 2017, 2016, 2015)?
4. Please state the cost to the university of the cyber-attacks that the university experienced in the last five years, please break this down by year (2019, 2018, 2017, 2016, 2015)
5. Does the university purchase insurance via an insurance broker? Please answer yes or no.
   • If yes, from whom?
6. For the year 2019/20 did the university purchase a standalone cyber insurance? Please answer yes or no.
   • If yes, what is the name of the insurer?
7. Please state the job title and level/banding for the person who is responsible within the university for purchasing these insurance products”

The University of Leeds holds some information relevant to your request. For your convenience we have responded to each of your questions in turn below.

1. Has the university experienced an attempted cyber-attack in 2019? Please answer yes or no.

Yes

2. How many attempted cyber-attacks has the university experienced in the last five years, please break this down by year (2019, 2018, 2017, 2016, 2015)?

We do not record information on the number of cyber-attacks experienced. However, we can advise that we receive multiple “phishing” emails attempts per week.

3. How many cyber-attacks has the university experienced in the last five year that resulted in a loss of data, research or money, please break this down by year (2019, 2018, 2017, 2016, 2015)?

The University of Leeds holds some information relevant to this questions.
The information we hold covers the period 2017 onwards. No information is held for the years 2015 or 2016. Please also note that because 2017 was the first year this information was recorded, the information is not complete and was recorded in a slightly different format when compared to later years. The following figures relate to data which was disclosed outside of the organisation:

- 2017: 3
- 2018: 10
- 2019: 9

4. **Please state the cost to the university of the cyber-attacks that the university experienced in the last five years, please break this down by year (2019, 2018, 2017, 2016, 2015)**

The University of Leeds does not record this information.

5. **Does the university purchase insurance via an insurance broker? Please answer yes or no.**

   - If yes, from whom?

Insurance is purchased via Henderson Insurance Brokers.

6. **For the year 2019/20 did the university purchase a standalone cyber insurance? Please answer yes or no.**

   - If yes, what is the name of the insurer?

The University of Leeds does not hold cyber insurance.

7. **Please state the job title and level/banding for the person who is responsible within the university for purchasing these insurance products**

   Decisions regarding insurance are not made by a single individual. Where the need for insurance arises or changes, discussions are held within the relevant department to identify need, and then between the department and the University insurance office to arrange appropriate cover.

   Further information on our insurance policies can be found on the [insurance pages](#) of our website.

   We hope this information is helpful. If you have any questions about this email, however, please do not hesitate to contact us on [foi@leeds.ac.uk](mailto:foi@leeds.ac.uk)

   If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you can request an Internal Review. Requests for Internal Review should be made in writing using the following contact information:

   **Post:**
   - Mr D Wardle
   - Deputy Secretary
   - The University of Leeds
Requests for Internal Review should be submitted within 40 working days of receiving the University’s response to your request. Further information about how the University manages Freedom of Information requests and about our complaints procedure is also available on our website (www.leeds.ac.uk).

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the review/complaints procedure provided by the University. The Information Commissioner can be contacted at: Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Kind regards

**Chloe Wilkins**
Freedom of Information Officer
Secretariat
University of Leeds