Dear

**Freedom of Information Response (Our Ref: K/21/135)**

Thank you for your Freedom of Information (FOI) request dated 13 March 2021, reference K/21/135.

Your request read:

- “Waiting time for each patient in the month of November for the years 2018, 2019 and 2020. Please categorise by department eg, neurology, oncology, mental health.
- Number of appointments made in the month of November for the years 2018, 2019 and 2020, listed by department.”

The University of Leeds does not hold this information.

The University of Leeds is a university. Your questions appear to be directed to a hospital or similar care setting. As we do not treat patients, we do not hold any information relevant to your request.

We hope this information is helpful. If you have any questions about this email, however, please do not hesitate to contact us on foirequests@leeds.ac.uk

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you can request an Internal Review. Requests for Internal Review should be made in writing using the following contact information:

**Post:**
Mr D Wardle  
Deputy Secretary  
The University of Leeds  
Leeds  
LS2 9JT

**Email:**  
foirequests@leeds.ac.uk

Requests for Internal Review should be submitted within 40 working days of receiving the University’s response to your request. Further information about how the University manages Freedom of Information requests and about our complaints procedure is also available on our website [www.leeds.ac.uk](http://www.leeds.ac.uk).

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the review/complaints procedure
provided by the University. The Information Commissioner can be contacted at: Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

Chloe Wilkins
Freedom of Information Officer

Secretariat
University of Leeds