Freedom of Information Response (Our Ref: K/21/191)

Thank you for your Freedom of Information (FOI) request dated 12 April 2021, reference K/21/191. Please accept our sincerest apologies for the delay in providing a response to your request.

Your request read:

"Please could you provide the following information under The Freedom of Information Act 2000.

1.) The number of laptops requested by students to borrow since the start of the academic year 2020/21.
2.) The number of laptops the university was able to provide students with since the start of the academic year 2020/21."

The University of Leeds holds this information. Please see below for the relevant answers.

Please note that the start of the academic year was taken to be 23 September 2020.

1. The number of laptops requested by students to borrow since the start of the academic year 2020/21.

The University has never rejected a laptop loan request, therefore the figures provided below should be considered as an accurate reflection of the number of requests.

2. The number of laptops the university was able to provide students with since the start of the academic year 2020/21.

Since the start of the academic year, the University has provided 919 laptop loans to students (as of May 2021).

Please note the following factors:

- (i) Some laptops will have been loaned, returned, and then re-loaned meaning the actual amount of devices would be slightly lower.
- (ii) In a small number of cases, the University has issued a second device if the first device has failed. This is counted as a separate loan.

We hope this information is helpful. If you have any questions about this email, however, please do not hesitate to contact us on foi@leeds.ac.uk

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you can request an Internal Review. Requests for Internal Review should be made in writing using the following contact information:
Requests for Internal Review should be submitted within 40 working days of receiving the University’s response to your request. Further information about how the University manages Freedom of Information requests and about our complaints procedure is also available on our website (www.leeds.ac.uk).

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the review/complaints procedure provided by the University. The Information Commissioner can be contacted at: Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely,