Dear

Freedom of Information Response (Our Ref: K/21/206)

Thank you for your Freedom of Information (FOI) request dated 26 April 2021, reference K/21/206. Please accept our sincere apologies for the delay in providing a response to your request.

Your request read:

“Please can you send me the following contract information?

1. Wi-Fi Provider- Who is the contracted supplier for the Wi-Fi contract.

2. Average Annual Spend – Please state the annual average spend over three years for each supplier. If this is a new contract please state the estimate annual average spends. If there is more than one Wi-Fi provider please split annual for each individual provider.

3. Number of Wi-Fi Users- Please state the number of users the Wi-Fi contract is in place for. An estimate number of users will also be acceptable. If there is more than one Wi-Fi provider please state the number of users for each individual provider.

4. What is the contract Type: 1. WiFi= WiFi contract, 2. Managed=Part of a larger contract, 3. In-house=is the Wi-Fi managed and maintained in-house.

5. Number of Locations/Site- I require the number of locations/sites the Wi-Fi contract is contracted for. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.

6. End User Offer- What the Wi-Fi offers to the end users e.g. Unlimited, Pay as you go, free 1 hour access or just free access. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.

7. Manufacturer Name/Brand- Please provides me with the brand names of the Wi-Fi equipment which many include manufacturers of the access points and routers. If there is more than one Wi-Fi provider please state the Manufacturers Name for each individual provider.

8. Contract Description- Please provide me with a brief description of the solution in place for Wi-Fi and any other services provided under the contract. If there is more than one Wi-Fi provider please state the contract description for each individual provider.
Actual Contract Start Date- Please can you state the Start date of the contract. If there is more than on Wi-Fi provider please split contract dates for each individual provider.

9. Actual Contract Renewal/Expiry Date- Please can you state the renewal/expiry date of the contract. If the contract is coming up for renewal if possible please state the likely outcome of the Wi-Fi contract.

10. Contact Details- I require the person from within the organisation responsible for the Wi-Fi contract. Can you please provide me with their full contact detail including contact number and an email address? If there is more than one Wi-Fi provider please state the contract details for each individual provider.
   IF the organisation doesn't have a Wi-Fi contract in place please state when the organisation plans to have a Wi-Fi contract in place. Please do this by providing me with a month and year and if possible what type of solutions they plan to want in place and the number of locations.

   If this service is provided in-house please provide me with:
   1. Number of Users
   2. Number of Locations/Site
   3. End User Offer
   4. Manufacturer Name/Brand
   5. Contact Details- I require the person from within the organisation responsible for the Wi-Fi

   IF the organisation has this service (Wi-Fi) as part of a managed service please can you provide me with the contract details of the managed contract including:
   1. Current Provider
   2. Number of Users- This is normally the total number of staff with the organisation.
   3. Contract Description- Please can you provide me with a brief contract description of the overall contract.
   4. Contract Expiry Date- Please
   5. Contract Review Date
   6. Contact Details- I require the person from within the organisation responsible for the Wi-Fi contract. Can you please provide me with their full contact detail including contact number and an email address.”

The University of Leeds holds some of this information. For your convenience we have responded to each of your questions in turn below.

1. Wi-Fi Provider- Who is the contracted supplier for the Wi-Fi contract.

   Logicalis UK Ltd.

2. Average Annual Spend – Please state the annual average spend over three years for each supplier. If this is a new contract please state the estimate annual average spends. If there is more than one Wi-Fi provider please split annual for each individual provider.
The average annual spend over three years is £90k (£50k for Campus and £40k for University accommodation).

3. **Number of Wi-Fi Users** - Please state the number of users the Wi-Fi contract is in place for. An estimate number of users will also be acceptable. If there is more than one Wi-Fi provider please state the number of users for each individual provider.

   Approximately 40,000 users.

4. **What is the contract Type:** 1. WiFi= WiFi contract, 2. Managed=Part of a larger contract, 3. In-house=is the Wi-Fi managed and maintained in-house.

There is a maintenance contract for Controllers and Licenses. Wi-Fi infrastructure is managed in-house.

5. **Number of Locations/Site** - I require the number of locations/sites the Wi-Fi contract is contracted for. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.

The mentioned contract is for the single university campus, as well as for 15 halls of residences.

6. **End User Offer** - What the Wi-Fi offers to the end users e.g. Unlimited, Pay as you go, free 1 hour access or just free access. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.

   Campus-wide Wi-Fi is free. Halls of Residences internet access is included within accommodation rent.

7. **Manufacturer Name/Brand** - Please provides me with the brand names of the Wi-Fi equipment which many include manufacturers of the access points and routers. If there is more than one Wi-Fi provider please state the Manufacturers Name for each individual provider.

   Cisco 8540 WLC 3700/2800 Waps.

8. **Contract Description** - Please provide me with a brief description of the solution in place for Wi-Fi and any other services provided under the contract. If there is more than one Wi-Fi provider please state the contract description for each individual provider. **Actual Contract Start Date** - Please can you state the Start date of the contract. If there is more than on Wi-Fi provider please split contract dates for each individual provider.

   The University of Leeds holds a three-year maintenance contract on WLC Hardware and Licensing, which commenced in August 2019.

9. **Actual Contract Renewal/Expiry Date** - Please can you state the renewal/expiry date of the contract. If the contract is coming up for renewal if possible please state the likely outcome of the Wi-Fi contract.
Renewal date of the contract is August 2022.

10. Contact Details - I require the person from within the organisation responsible for the Wi-Fi contract. Can you please provide me with their full contact detail including contact number and an email address? If there is more than one Wi-Fi provider please state the contract details for each individual provider.

Colin Challinor - c.challinor@adm.leeds.ac.uk. Due to the coronavirus pandemic staff continue to work from home, and as such do not have active telephone numbers.

11. If this service is provided in-house please provide me with: Details provided above.
1. Number of Users
2. Number of Locations/Site
3. End User Offer
4. Manufacturer Name/Brand
5. Contact Details - I require the person from within the organisation responsible for the Wi-Fi

Details provided above

We hope this information is helpful. If you have any questions about this email, however, please do not hesitate to contact us on foi@leeds.ac.uk

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you can request an Internal Review. Requests for Internal Review should be made in writing using the following contact information:

Post: Mr D Wardle
Deputy Secretary
The University of Leeds
Leeds
LS2 9JT

Email: foi@leeds.ac.uk

Requests for Internal Review should be submitted within 40 working days of receiving the University’s response to your request. Further information about how the University manages Freedom of Information requests and about our complaints procedure is also available on our website (www.leeds.ac.uk).

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the review/complaints procedure provided by the University. The Information Commissioner can be contacted at: Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely
Chloe Wilkins
Freedom of Information Officer
Secretariat
University of Leeds